



Marian Catholic College Kenthurst

UNIFORM SHOP RETURN & REFUND POLICY

Returns & Exchanges

You have 30 calendar days from the date of your purchase to return or exchange an item.

To be eligible for a return or exchange:

- Your item must be unused, unworn and in the same condition that you received it with all tags attached and in any original packaging.
- You must have a receipt or proof of purchase.

Refunds

Under consumer law we are not obliged to refund for change of mind purchases. However, if the Returns & Exchanges terms and conditions above have all been met we will grant a refund. Refunds will be given using your original payment method.

Faulty Items

Where you believe an item is faulty, it may be necessary for us to send the goods to the manufacturer or their service agent for it to be assessed. If there is a failure with the item, you may choose a refund or exchange.

Where an item is damaged through misuse or abnormal use, we will not provide a refund or exchange.

This policy does not exclude or replace your rights given under Australian Consumer Law & regulations.